

Privacy Statement - Data Protection Notice

Bosch respects your privacy

The protection of your privacy throughout the course of processing personally identifiable information, like the security of all business data, is a very important concern for us that we take into consideration in all of our business processes. We process personal data, when you report a data protection incident (personal data breach) or submit a data subject request, confidentially and only in accordance with statutory regulations.

Controller

The controller as defined by the European General Data Protection Regulation ("GDPR") for the user management of the Cloud CX Environment is Robert Bosch GmbH, Post Office Box 30 02 20, 70442 Stuttgart (Robert Bosch GmbH "Bosch", "we" or "us" in the following).

Our contact details are:

Robert Bosch GmbH

Department Information Security and Privacy Bosch-Group (C/ISP)

Post Office Box 30 02 20

70442 Stuttgart

GERMANY

Email: DPO@bosch.com

Processing of personal data

The term personal data means all information related to an identified or identifiable natural person, thus – for example – names, addresses, telephone numbers, e-mail addresses, contractual master data, contract accounting and payment data, which is an expression of a person's identity. We process personal data only when there is either a statutory legal basis to do so or you have given your consent to the processing of personal data.

Processed categories of data

When you use the user management of the Cloud CX Environment, we will ask you to provide data related to the following data categories: Communication data (e.g. name, phone number, email, address, user photo if available)

Purposes of processing and legal bases

We process your data exclusively within the scope of this project and for the purpose of project implementation (Article 6 (1)(b) GDPR) on the basis of the project contracts concluded between Robert Bosch GmbH, DENSO Corporation. The purposes of data processing are primarily based on the current concrete project and only concern user account data.

Storage of log files/ use of cookies

In order to maintain the connection between your computer and the user management of the

Cloud CX Environment, a cookie is stored on your computer that contains only the session ID (a session cookie). This cookie is valid only until the end of your session and will be invalid when you close your browser.

Transfer of data to Bosch employees and to other controllers

Your information is made available only to those employees who have to have it in order to process your request. Your personal data are transferred to other controllers only to the extent this is necessary to satisfy a legal obligation. Within this project, access to your data is granted to those entities that need it to fulfill the above-mentioned purposes, in particular our contractual obligations. In this case these are the administrators and Approver from Robert Bosch GmbH, DENSO Corporation. In addition, data can be transferred to other controllers (e.g. supervisory authorities or data subjects in the event of notifications of data protection incidents) if we should be required to do so due to statutory regulations or enforceable orders given by authorities or courts.

Service providers (general)

Robert Bosch GmbH has involved Service Providers to operate the common user management on behalf of Robert Bosch GmbH.

Robert Bosch GmbH has chosen the Service Provider with care and monitors it on a regular basis, particularly its careful handling and securing of the data it stores.

Robert Bosch GmbH has imposed an obligation on the Service Provider to keep the data confidential and to comply with the statutory regulations.

Transfer to recipients outside the EU and/ or the EEA

We can transfer personal data also to Bosch legal entities or authorities located outside the European Union or the European Economic Area in third countries. In such cases, we make sure prior to the transfer either that the data recipient provides an appropriate level of data protection (e.g. due to a decision of adequacy by the European Commission for the respective country or due to an agreement on EU standard clauses with the recipient) or that you have consented to the transfer. You can obtain a list of the recipients in third countries and a copy of the specifically agreed provisions securing the appropriate level of data protection from us. To request a list, please use the statements made in the Contact section.

Duration of storage; retention periods

In principle, we store your data for as long as this is necessary in order to fulfil the above mentioned purposes of the user management of the Cloud CX Environment, especially our contractual and legal obligations. If the personal data is no longer necessary for the fulfillment of these purposes and our obligations, it will be regularly deleted, except for the data that must be stored and processed further so that we can exercise and defend our rights. When we delete personal data that we store and process further so that we can exercise and defend our rights depends when the maximum limitation period for regulatory offenses ends (§§ 31 (2), 33 (3) German Regulatory Offenses Act (OWiG). The data are deleted at the latest six years after the completion of the processing of the user or the data subject request.

Security

Our employees and our service providers have an obligation to keep our dealings confidential

and to comply with the application data protection laws.

All persons who are given access to the data are required to maintain confidentiality. We implement all necessary technical and organizational measures to warrant an appropriate level of security and to protect your data that are administrated by us especially against the risks of unintended or unlawful destruction, manipulation, loss, change or unauthorized disclosure or unauthorized access. Our security measures are regularly improved in accordance with technological developments. The communication between your computer and the user management of the Cloud CX Environment takes place via an encrypted connection (SSL).

Users' rights

Please use this [link](#) to exercise your rights. In doing so, please ensure it is possible to identify you clearly.

Right to information and access

You have the right to obtain information from us about whether or not your data is being processed and, if this is the case, to access your personal information that we process.

Right of rectification and erasure/ deletion

You can demand that we rectify inaccurate data and complete or erase your data if the statutory requirements are met. This does not apply to any data required for payroll and accounting purposes or subject to a statutory retention duty. If access to such data is not required, however, the processing of such data is restricted (see below).

Restriction of processing

You can demand that we restrict the processing of your data if the statutory requirements are met.

Objection to data processing

In addition, you have the right to object to the data processing by us at any time, as long as this processing is carried out on the legal basis of legitimate interest. We will then terminate the processing of your data unless we are able – in accordance with the statutory requirements – to demonstrate compelling legitimate grounds for further processing which override your rights or for the establishment, exercise or defense of legal claims (Article 21 GDPR).

Right to lodge complaint with supervisory authority

You have the right to lodge a complaint with a data protection authority. In this context, you may

approach the data protection authority competent for your place of residence or your German state or the data protection authority competent for us. The latter is:

Der Landesbeauftragte für Datenschutz und Informationsfreiheit

Street address:

Königstrasse 10a

70173 Stuttgart

Postal address:

Post Office Box 10 29 32

70025 Stuttgart
GERMANY

Changes to the Data Protection Notice

We reserve the right to change our security and data protection measures. In such cases, we will also adjust our information on data protection accordingly. Therefore, please take note of the latest version of our data protection notice, as this is subject to changes.

Contact

You can contact us at the address given in the "Controller" section.

To assert your rights and to report data protection incidents, use the following link:

<https://www.bkms-system.net/bosch-datenschutz>.

If you have any suggestions or complaints regarding the processing of your personal data, we recommend that you contact our data protection officer:

Data Protection Officer

Department Information Security and Privacy Bosch-Group (C/ISP)

Post Office Box 30 02 20

70442 Stuttgart

GERMANY

Email: DPO@bosch.com

Effective date: June 16, 2024